# EdUHK VPN Service User Guide for Android

Installing the GlobalProtect VPN Client App (Screen capture based on version 5.0.3)
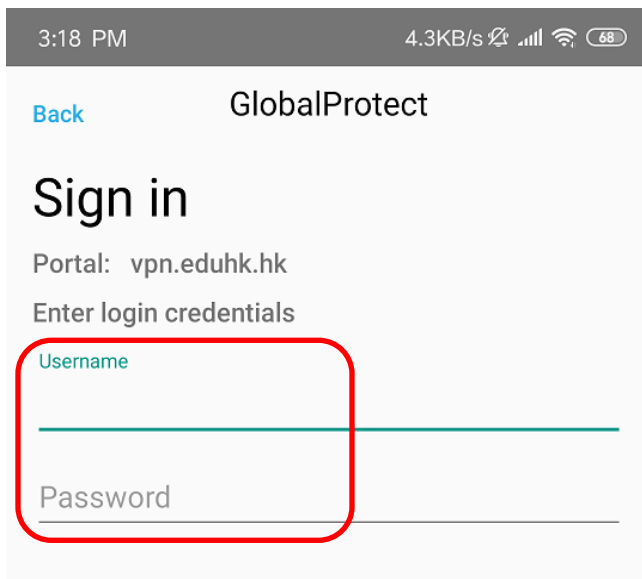
1. Please download and install "**GlobalProtect**" App from Google Play Store (https://play.google.com/store/apps/details?id=com.paloaltonetworks.globalprotect&hl=en).
   - o Support Android system 5.0 and later.
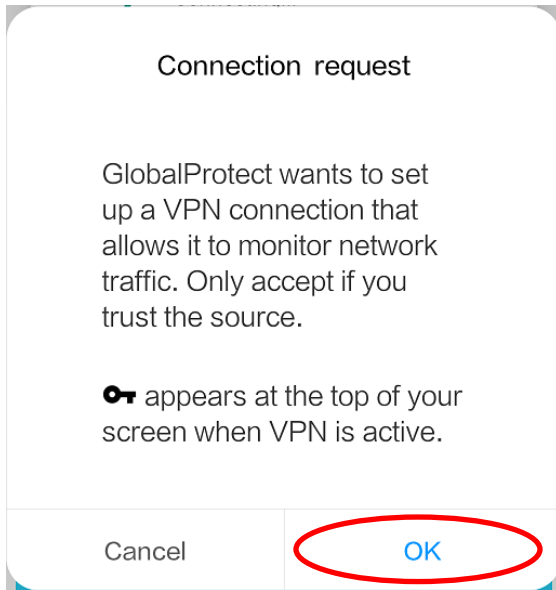2. Tap on the icon to open the app.

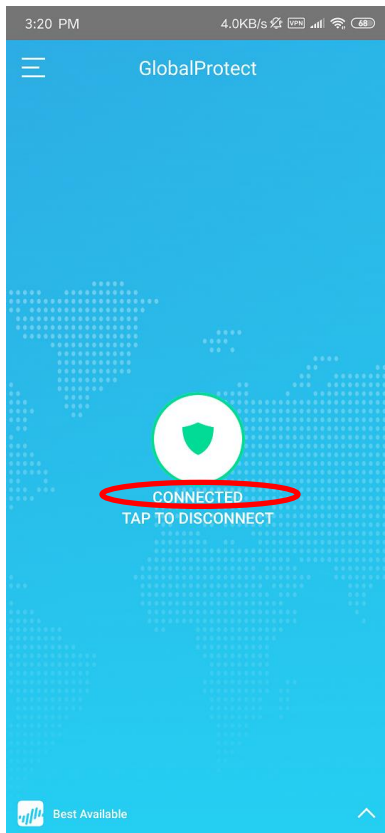3. For the first time, enter portal address as **vpn.eduhk.hk** when prompt.
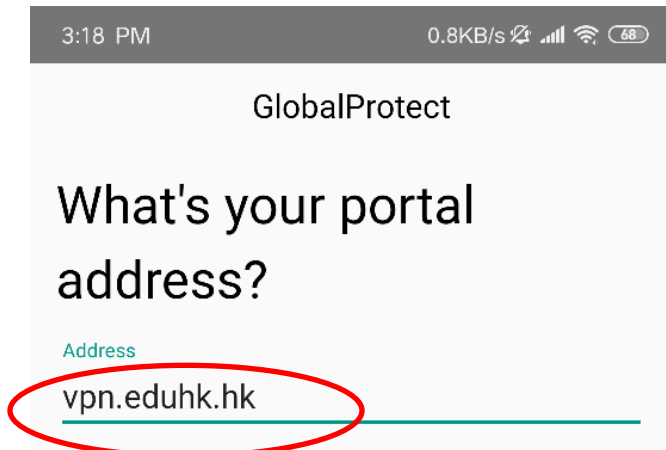
4. Then enter your EdUHK username and password. Then tap **Connect**.

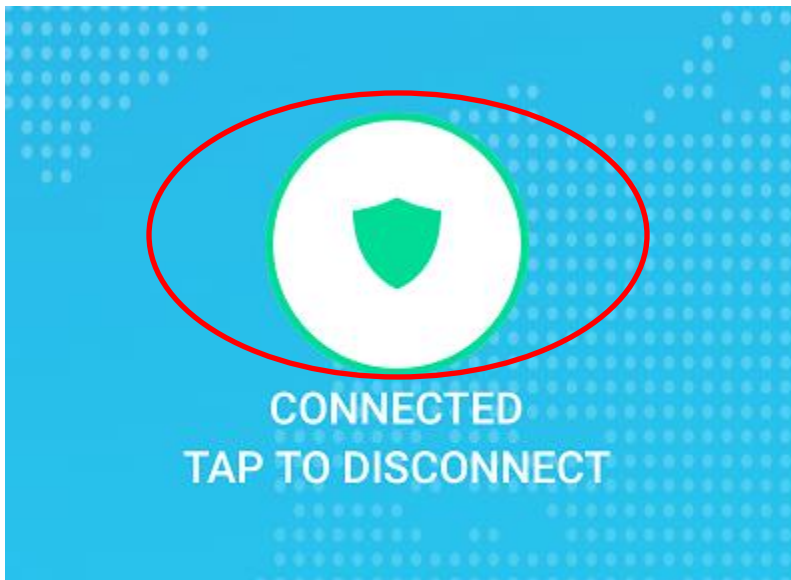5. Click **OK** when your prompt for the permission to allow GlobalProtect to secure your network connection.

6. Once connected, the status will be shown as "**Connected**". (There will be an icon shown as [VPN] on the top info bar on some devices).

7. To quit the VPN connection:

   o Tap on the icon in the center to **Disconnect**.

8. To re-connect the VPN connection:

   o Tap on the icon in the center to **Connect**.